NEIGHBOURHOOD HOUSE PARTICIPANT RIGHTS AND RESPONSIBILITIES

YOU HAVE THE *RIGHT* TO:

Inclusive Spaces of Belonging

A community and services free from discrimination, bias and harassment.

Be treated with respect, dignity, privacy, and care, including freedom from abuse, exploitation, retaliation, humiliation, and neglect.

Building strong, supportive relationships and pursue your passions at welcoming and inclusive sites,

Access to or referrals for legal help, counselling services, and advocacy support.

Safety & Quality

A safe and clean environment.

Privacy & Information

Confidentiality, except when required by law.

Be informed of the limits of confidentially and the procedures used for releasing your information.

Access to any information, if any, we have on file about you.

Share Your Voice

Raise concerns, recommend changes, or provide feedback to services.

Make a formal complaint if any of these rights have been infringed.

Refusal of service.

YOU ARE *RESPONSIBLE* FOR:

Inclusive Spaces of Belonging

Act in a respectful manner towards others.

Follow the rules of the neighbourhood house/camp.

Respect the rights of other participants.

Giving Feedback

Raise concerns, recommend changes, or provide feedback to services in a timely manner.

Make a formal complaint if any of your rights have been infringed.

Health & Safety

Stay home if you are feeling sick.

Not engage in physical or verbal aggression or violence toward others.

Privacy & Information

Let ANHBC neighbourhood house/camp staff know of any change in your personal information.

Respect others' rights to confidentiality and privacy.

TO LEARN MORE:

- Ask the front desk
- Find more info about Rights & Responsiblities online at www.cedarcottage.org

EVERYONE BELONGS IN AN EQUITABLE, DIVERSE AND CARING COMMUNITY

CEDAR COTTAGE NEIGHBOURHOOD HOUSE

ASSOCIATION OF NEIGHBOURHOOD HOUSES BC